

# Invest in Health Home Care Managers

**Health Home Care Management, the front line workers prior and during COVID-19, has been excluded from any workforce investment funding in Governor Hochul's proposed 2022-23 Executive budget.**

There is crucial need for funding for Health Home Care Management (HHCM), serving both children and adults, to be included in the enacted SFY 2022-23 State budget to address their workforce crisis.

## Cost of Living Adjustment (COLA)



- Since the Health Home/Care Management programs falls under the Department of Health, the program is **currently NOT eligible** for the Executive's proposed 5.4% Cost-of-Living-Adjustment (COLA).
- **Recommendation:** To correct this, we are requesting that the COLA language be amended to include the Health Home Care Management program, \$28.3 million.

## Rate Increase to Support Workforce



- Include a **15% Health Home rate enhancement (approximately \$80 million)** in the SFY 2022-23 budget to address the health home care management workforce recruitment and retention crisis.
- Extend and guarantee the current rate structure for both children's and adult Health Home Care Management services through the State MCO Model Contract date of February 29, 2024.

## Build the Care Management Pipeline



- **Health Home Care Managers MUST BE included in the \$3,000 bonus** to support healthcare and mental hygiene workers in the final enacted budget.
- Support pilots to professionalize Health Home Care Management such as developing statewide training and collaborating on best practices to support career growth, expanding placement capacity for clinical hours and advancing diversity and cultural competencies.

## The Data:

- **52%** of CMAs surveyed lost care managers to higher wages and benefits.
- **22%** of CMAs left for career advancement and better job opportunity.
- **85%** of care managers left community care management agencies compared to the number that joined during the same time period.
- **1 in 4 care management positions are open**, on average, across the State.
- **32% of CMAs reported that recruitment is a challenge** because of too few qualified candidates.



## For More Information

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